

Little River Healthcare ("LRH") complies with applicable civil rights laws and does not discriminate, exclude, or otherwise treat individuals differently on the basis of race, ethnicity, color, religion, sex, sexual orientation, gender identity, national origin, age, disability, genetic information, veteran status, or any other protected characteristic under applicable law.

**Notice of Program Accessibility**

LRH and all of its programs and activities are accessible to and useable by disabled persons, including persons who are deaf, hard of hearing, or blind, or who have other sensory impairments. LRH provides free auxiliary aids and services to people with disabilities to access LRH and to communicate effectively with LRH, such as:

- Accessible parking designated specifically for disabled persons.
- Accessible offices, meeting rooms, bathrooms, public waiting areas, public waiting areas, cafeteria, patient treatment areas, including examining rooms and patient wards.
- A full range of assistive and communication aids including, but not limited to:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)

LRH provides free language assistance to people with limited English proficiency or whose primary language is not English to access LRH and to communicate effectively with LRH.

If you require any of these auxiliary aids or services listed above please let the receptionist or your nurse know.

**Questions or Grievance Procedure**

In case of additional questions or need for these services or if you believe LRH has failed to provide these services or discriminated in another way, you may contact or you may file a grievance with:

**Contact Person/Coordinator:** Vice President Corporate Compliance  
**Telephone Number:** 254-751-9669 ext. 223  
**Address:** P.O. Box 7655, Waco, Texas 76714  
**Texas State Relay:** 7-1-1 or 1-800-735-2989

Additionally, LRH may provide assistance to you with filing a grievance. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically, or by mail or phone at:

Electronically: OCR Portal, <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>  
Telephone Number: 800-868-1019  
800-537-7697 (TDD)  
Address: U.S. Department of Health and Human Services  
200 Independence Avenue, SW  
Room 509F, HHH Building Washington, D.C. 20201

Complaint forms are available at  
<http://www.hhs.gov/ocr/office/file/index.html>

**Español (Spanish)** - ATENCIÓN: Si usted habla español, servicios de asistencia lingüística, de forma gratuita, están disponibles para usted. Llame a su proveedor de LRH.

**Tiếng Việt (Vietnamese)** - CHÚ Ý: Nếu bạn nói tiếng Việt, các dịch vụ hỗ trợ ngôn ngữ, miễn phí, có sẵn cho bạn. Hãy gọi cho LRH của bạn.

**繁體中文 (Chinese)** - 注意：如果您使用中文，您可以免費獲得語言協助服務。呼叫您的LRH提供商。

**한국어 (Korean)** - 주의 : 한국어, 무료 언어 지원 서비스를 말하는 경우 사용할 수 있습니다. 당신의 LRH 공급자를 호출합니다.

**العربية (Arabic)**  
انتباه: إذا كنت تتكلم العربية، وخدمات المساعدة اللغوية، مجاناً، تتوفر لك. استدعاء مقدم LRH الخاص بك.

**اُردُو (Urdu)**  
نوٹ: اگر آپ کو اردو زبان کی مدد کی خدمات، مفت کے انچارج بولتے ہیں تو، آپ کو دستیاب ہیں۔ آپ کے لیڈی ریڈنگ اسپتال فراہم کال کریں۔

**Tagalog (Tagalog-Filipino)** - Pansin: Kung magsalita ka Tagalog / Filipino, wika serbisyo ng tulong, nang walang bayad, ay magagamit sa iyo. Tawagan ang iyong LRH provider.

**Français (French)** - ATTENTION: Si vous parlez français, les services d'assistance de langues, gratuitement, sont à votre disposition. Appelez votre fournisseur de LRH.

**हिंदी (Hindi)** - ध्यान दें: आप हिंदी, भाषा सहायता सेवाओं, निःशुल्क बोलते हैं, तो आप के लिए उपलब्ध हैं। अपने LRH प्रदाता को बुलाओ।

**(Farsi)** فارسی توجه: خدمات کمک زبان فارسی حرف اگر ر: توجه LRH دهنده تماس. همد تند دس ترس در شما به رایگان،

**Deutsch (German)** - ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen Sprachunterstützung kostenlos zur Verfügung. Rufen Sie Ihren LRH-Provider an.

**ગુજરાતી (Gujarati)** - ધ્યાન: તમે ગુજરાતી ભાષા સહાય સેવાઓ વિના મૂલ્યે, વાત, તો તમે કરવા માટે ઉપલબ્ધ છે. તમારા LRH પ્રદાતા કોલ કરો.

**Русский (Russian)** - ВНИМАНИЕ: Если вы говорите России, переводческие услуги, бесплатно, доступны для вас. Позвоните своему поставщику ЛРХ.

**日本語 (Japanese)** - 注意：あなたが日本語を話す場合は、無償で言語支援サービスは、あなたにご利用いただけます。あなたのLRHプロバイダを呼び出します。

**ລາວ (Lao)** - ຄວນລະວັງ: ຖ້າຫາກວ່າທ່ານເວົ້າລາວ, ການບໍລິການການຊ່ວຍເຫຼືອພາສາ, ເສຍຄ່າໃຊ້ຈ່າຍ, ຄວນມີໃຫ້ເລືອກ. ໂທຫາຜູ້ໃຫ້ບໍລິ ລາວ ຂອງທ່ານ.